

Pricelist Additional Charges

Information Prepaid Rates

> Changing booking

A booking can be changed up to one hour before the start of the rental (on availability) in return for an alteration charge of EUR 20.00. Any payment already made towards the rental will not be refunded, nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

> Cancellation

A booking can be cancelled before the start of the rental. In the event of cancellation, the payment already made towards the rental will be paid back subject to a cancellation charge. The cancellation charge shall be the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days. Cancellations can be made online (www.flizzr.com) or in writing and must be addressed to Email: customer-service-es@flizzr.com

> No-show

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

Age restrictions

In Spain, the following rules apply for the minimum age and possession of a driver's license:

18 years/ 1 day for vehicles in groups of categories MBMR, E*** and C***

21 years/ 2 years for vehicles in groups IDMR to LWAR, IVMR to FVMR, CTMR, ITMR, SSMR to LSMR, SFMR

25 years/ 3 years for all other groups

A Young Driver Surcharge of EUR 17.99 per 1 day, max. EUR 215.88 applies for drivers under 23 years.

One-way rentals

In case the requested national one-way rental is available, a fee applies:

km	Price
< 300 Km	EUR 25.00
300 - 800 Km	EUR 79.00
> 800 Km	EUR 129.00

International one-way rentals, as well as rentals from/ to islands are forbidden.

Returning the vehicle to another branch than the return branch specified in the rental agreement, FLIZZR will charge a penalty fee.

Fees & Extras

Out of hours rental service

Service available upon request. An Out Of Hours surcharge of EUR 59.99 occurs for bookings and rentals out of opening hours.

Delayed drop-off

In case the vehicle is returned more than 30 minutes after the agreed time the renter will be charged a service fee of EUR 15.00. If the delay leads to the start of a new 24 hour period, an additional rental day including all booked extras will be charged for each new period started.

Extras

Accessories	1 day	7 days	Month
Baby Seat (0-13 kg/Group 0+)	10,99 €	65,99 €	76,99 €
Child Seat (0-10 kg,9-18 kg/Group 0/1)	10,99 €	65,99 €	76,99 €
Booster Seat (15-36 kg/Group 2/3)	10,99 €	65,99 €	76,99 €
Baby Stroller (PMI only)	13,99 €	75,99 €	85,99 €
Snow Chains	24,99 €	54,99 €	54,99 €
Ski & Snowboard Rack	24,99 €	54,99 €	54,99 €
Navigation System	11,99 €	69,99 €	79,99 €

Accessories are bookable without obligation and subject to availability.

Accessory Loss

Accessory Broken or lost	Charge/ EUR
Vehicle Keys	Damage caused
Emergency Triangles	15,00 €
Reflective Jacket	12,00 €
First Aid Kit	15,00 €
Vehicle Documentation	10,00 €
Full Navigation System	160,00 €
Navigation System (Screen crack or battery loss)	20,00 €
Navigation System (Holder)	20,00 €
Navigation System (network cable and /or USB)	20,00 €
Navigation System (Bag)	10,00 €
Vehicle Part	Depending on the part
Baby seat, Child seat or Booster seat	50,00 €
Snow Chains	50,00 €
Ski & Snowboard Rack	50,00 €
Sticker	100,00 € per each sticker

Additional Driver

An additional driver surcharge of EUR 10.99 per 1 day, EUR 69.99 per 7 days, max. EUR 79.99 per month or part there of applies.

Refueling Charge

If the renter does not choose the optional Fuel Tank Service, they must return the fuel tank in the same condition as received. If this is not the case, we will take care of refilling the tank of your vehicle on return. The refueling charge includes the actual amount of fuel purchased at market price and handling fees. These handling fees are EUR 30.25 (tax incl.) or EUR 28.38 (for Canary Islands, tax incl.).

If, however, the renter has paid for the Fuel Tank Service at the time of renting the vehicle, the payment for the task of refueling is discounted and the service cost consists solely of the price of the tank of fuel for that particular vehicle at the current market price. This means that the renter may return the car with an empty tank. There will be no refunds on unused fuel and the price of the tank of fuel will vary depending on the tank capacity of each vehicle.

Wrong refueling means an additional charge whose final amount will depend on the damage caused to the vehicle.

If the rented vehicle contains an AdBlue® tank, the renter must ensure that such tank is always sufficiently full, being responsible of the charges that might apply as the result of the damage caused to the vehicle.

Administrative Charge for Processing of Fines

The standard charge per each penalty report or case file issued by the competent authority during the rental period is of EUR 43.00.

Administrative Charge for Processing of Damages

Notwithstanding exceptions mentioned in clause E.1.12 of the General Terms and Conditions, the administrative charge for the processing of damages is of EUR 44.77 (tax incl.) or EUR 39.59 (for Canary Islands, tax incl.) per each damage.

In case of damages declared as total loss, the administrative charge for the processing of damages is of EUR 100.43 EUR (tax incl.) or EUR 88.81 EUR (for Canary Islands, tax incl.).

Penalty for not returning long term rental vehicles

For rentals for periods with more than 28 days, the amount of the penalty for failure to return the vehicle on the date indicated in the rental contract or for exceeding by more 100 kilometres the maximum kilometres indicated in the rental contract, is of EUR 605.00 per each infringement.

Charge for replacement vehicle during rental period in case of renter's negligence

Should the renter need a replacement vehicle during the rental period signed in the rental agreement, for whichever remaining length of rental, the renter must pay 302.50 EUR if the need of this replacement vehicle is due to renter's negligence and especially in cases of wrong refueling and the vehicle's key being lost (if the lessee has not contracted the BC). Additionally, there might be extra charges associated to breakdown van service that will be claimed by our Damage Department and invoiced at the price of EUR 1.20 per kilometer from the place where the car is stopped until the closet FLIZZR location or closest partner garage.

Charge for roadside assistance

If roadside assistance was caused by mechanical failure not attributed to a negligent act by the lessee, regardless of the contracting or not of cover according to Clause G of the General Rental Conditions, the lessee will not assume any charges for the roadside assistance service.

The lessee is liable to pay for roadside assistance in case the towing is due to glass and/or tire damages, and the customer opted not to contract the TG (Tire & Glass protection).

Equally, the lessee is liable to pay this cost when the BF (Super Top Cover LDW) or the coverage for reduction of the excess limitation was not contracted, in the events of breakdowns not related to glass and/or tire.

The cost for this tow service is EUR 1.20 per kilometer, up to EUR 500.00, if respectively the lessee has not contracted the TG or the BF, or has made a forbidden or negligent use of the vehicle.

If the breakdown is repaired on site, without the need of a tow service, the assistance fee will be EUR 40.00.

Protection options

Loss Damage Waiver (LD)	Price per day 1-6 days	Price per day 7-27 days	28 days / max. gross	From 29 days / per day gross	EUR deductible LD
Mini – Economy	21.99 €	19.49 €	329.99 €	11.79 €	1,00 €
Compact	22.99 €	20.49 €	339.98 €	12.14 €	1,300 €

Super Top cover (BF)	Price per day 1-6 days	Price per day 7-27 days	28 days / max. gross	From 29 days / per day gross	EUR deductible BF
Mini – Economy	14.99 €	13.49 €	239.99 €	8.57 €	0.00€
Compact	15.99 €	14.49 €	245.99 €	8.78 €	0.00 €

Tire and Glass Protection (TG)	TG per day gross	TG 28 days / max. gross	TG from 29 days / per day gross
Mini – Economy	9.99 €	59.99 €	2.14 €
Compact	10.49 €	62.99 €	2.25 €

Passenger Accident Protection (PAP)	Price per day 1-6 days	28 days / max. gross	From 29 days / per day gross
Mini – Economy	6.99 €	104.85 €	3.74 €
Compact	6.99 €	104.85 €	3.74 €

Roadside Protection (BC)	Price per day	Max. gross
Mini - Compact	6.00 €	60.00 €

VAT / VAT Canary Island

21% / 7% - 13,5 %

All rates are inclusive of VAT (if VAT incurs).